



Weighsoft & ISYS Mobile Case Study Gowing & Pursey Skip Hire, January 2015

Customer:

Gowing & Pursey Skip Hire

Web Site:

www.gowingandpursey.co.uk

Location:

Park Royal, West London

Industry:

Skip Hire and Recycling

Installation Date:

Summer 2014

Software Product:

ISYS Weighsoft
ISYS Mobile

Hardware Product:

Casio IT9000
In Vehicle Cradle

Quantity Supplied:

30

Gowing & Pursey are a well established skip hire and waste recycling company based in West London.

In the summer of 2014 Gowing & Pursey upgraded to ISYS Weighsoft and installed 30 Casio IT9000s running ISYS Mobile.

During the development of Weighsoft, Isys staff consulted with existing users to see how the product could be improved and what users really wanted. As a result, order processing and transport operations have been fine-tuned and the users are very positive. Some of these improvements include improved credit control and credit card processing, live dashboards and statistics, improved email integration and better business reporting.

ISYS Mobile, developed by Isys Interactive Systems, manages all aspects of the driver's operations. The key functionalities are:

- Drivers have to complete their vehicle checklist
- Drivers can see their current schedule
- Drivers can take photographs, record payments and capture signatures
- Drivers can print tickets / waste transfer notes
- Drivers can record the breakdown of the waste when tipped, along with tipping details
- Two way messaging with the office
- Driver's progress is updated 'live', improving customer service

“ *Moving to the new, browser based Weighsoft has helped our administration and business processes. The new Weighsoft customer portal is really exciting; now customers can view and download everything about their account, including waste analysis and copy tickets. ISYS staff have been very impressive, helping and advising us along the way.*

Kelly O'Donoghue

Business Development Manager, Gowing & Pursey ”

Isys Interactive Systems is a UK based software house, which develops a number of management software packages. ISYS specialise in developing back office, web based and mobile solutions.

ISYS Weighsoft is a software package that has been specifically written for the waste management, recycling and aggregate industries. ISYS Weighsoft manages all operations from customer management, order processing, transport planning, ticketing, invoicing and business reporting.

Isys Interactive Systems has about 400 customers in The UK, serviced from offices in Derby and Horsham.

“ *Gowing & Pursey have been a Weighsoft user for more than 15 years and we are delighted that they are using and getting the most out of the latest version.*

Chris Kings, Sales Director, ISYS Interactive Systems ”

